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# About Raintree Vacation Club

Raintree Vacation Club is a unique blend of club, resort and hotel hospitality, balancing cosmopolitan flair with local flavor to create the defining experience in select extraordinary vacation destinations. We currently offer primarily condominium-style rental and Membership accommodations in select resorts in the US, Mexico and Canada.



Please click the number on the map or the resort name below for more information.

#### Raintree Resorts

- 1. Sandcastle at Birch Bay
- 2. The Miners Club
- 3. Cimarron Golf Resort
- 4. Desert Arroyo
- 5. Club Regina Los Cabos
- 6. Club Regina Puerto Vallarta
- 7. Villa Vera Puerto Vallarta
- 8. Villa Vera Puerto Mio Zihuatanejo
- 9. Las Cupulas
- 10. Villa Vera Oaxaca
- 11. Club Regina Cancun
- 12. Villa Vera Puerto Isla Mujeres

#### Associate Resorts

- 13. Raintree at Whiski Jack Resorts
- 14. Raintree at Teton Club
- 15. Raintree at Park Plaza
- 16. Raintree at Franz Klammer Lodge
- 17. Raintree at The River Club
- 18. Raintree at Polo Towers
- 19. Raintree at Kona Reef
- 20. Raintree at Grand Regina

#### Alliance Resorts

- 21. Raintree at The Point at Poipu
- 22. Raintree at Ka'anapali Beach Club
- 23. Raintree at Lake Tahoe Resort
- 24. Raintree at Desert Paradise Resort
- 25. Raintree at Sedona Summit
- 26. Raintree at Cypress Pointe
- 27. Raintree at Cypress Pointe Grand Villas
- 28. Raintree at Grand Beach
- 29. Raintree at Royal Palm Beach Resort

# About Raintree Vacation Club

#### **Membership Benefits**

At Raintree Vacation Club, we want our Members to get the most benefit from their Membership. Knowing how to use their Membership effectively will lead to greater enjoyment of all of our Member benefits. We offer the most innovative and flexible Membership and we know that our Members will derive great pleasure from all of their vacation opportunities.

#### Flexibility and Length of Stay

When you become a Member of the Raintree Vacation Club, you can also choose to spend your Membership a little at a time; perhaps enjoying a few long weekends or even up to a few weeks, all at the same or different Raintree Resorts, the choice is yours. You can also send an immediate family Member on one of these vacations without having to purchase a guest certificate.

#### **Inquiries for Non-Members:**

United States 1.888.616.0592

Mexico 01.800.715.5387

Canada 1.877.837.3852

Email: contact@raintreeclub.com





Airport Transportation	<b>Dial 7238</b>
For a complete list of airline contact information, please call Concierge.	
Babysitter	<b>Dial 7278</b>
Front Desk can assist you in making babysitter arrangements. Please make your request 24 hours in advance.	
Car Rentals	<b>Dial 7347</b>
Please check with Concierge to make car rental arrangements.	
Celebrations and Events	<b>Dial 7204</b>
Our team of professionals can assist you with any kind of event or special celebration.	
Check-In/Check-Out	<b>Dial 7278</b>
Check-in time is 4:00 p.m. Check-out time is 10:00 a.m. For your convenience we offer Express Check-out. This service will allow you to avoid standing in line on the day of your departure. Should you wish to extend your stay beyond normal checkout time, contact the Front Desk. Extra charges may apply.	
Churches and Synagogues	Dial 7334
Churches and Synagogues  Should you wish to attend religious services during your stay, please contact Concierge for assistance.	Dial 7334
Should you wish to attend religious services during your stay, please contact Concierge for	Dial 7334  Dial 7278
Should you wish to attend religious services during your stay, please contact Concierge for assistance.	
Should you wish to attend religious services during your stay, please contact Concierge for assistance.  Credit Cards	
Should you wish to attend religious services during your stay, please contact Concierge for assistance.  Credit Cards  We accept the following credit cards: American Express, MasterCard and Visa.	Dial 7278
Should you wish to attend religious services during your stay, please contact Concierge for assistance.  Credit Cards  We accept the following credit cards: American Express, MasterCard and Visa.  Dry Cleaning   Laundry  We offer laundry and dry cleaning services. Laundry service is available Monday through Sunday. Please call the Front Desk and they will promptly pick up your clothes. This service	Dial 7278
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Fitness Center	<b>Dial 7278</b>
The Westin has a well-equipped fitness center available to Raintree Members for an additional fee. The fitness center is open from 6:00am to 9:00pm seven days per week.	
Florist	<b>Dial 7278</b>
If you need floral arrangements, please contact the Front Desk for assistance.	
Golf	<b>Dial 7346</b>
Los Cabos is recognized worldwide as a golf destination, offering unique golf courses designed by famous personalities such as Jack Nicklaus, Tom Fazio, Robert Trent Jones II, among others. For more information, call the Concierge.	
Guest Services	<b>Dial 7334</b>
Our Concierge is located in the Lobby and can help you with any needs you may have while staying with us.	
Housekeeping	<b>Dial 7278</b>
Our housekeeping team will clean your room between 9:00 a.m. and 5:00 p.m. If you do not need this service, please place the "DO NOT DISTURB" sign outside your door.	
Internet	<b>Dial 7278</b>
We offer free Wireless Internet for all our Raintree Vacation Club Members. Please note that a service fee is required for guests.	
Kitchenware Inventory	Dial 7278
If you are staying in a room that includes a kitchen or kitchenette, we ask that upon your arrival and departure, you take inventory of the items in your kitchen or kitchenette. For your convenience, there is an inventory list in your room. If any items are missing, please notify the Front Desk and they will assist you. You will be charged for any items that are missing upon your departure.	
Lost and Found	<b>Dial 7278</b>
Please contact the Front Desk for any items that you have lost or found.	
Luggage	<b>Dial 7264</b>
Should you need assistance with your luggage, we will send someone to help you.	
Mail	<b>Dial 7278</b>
If you need to mail a letter or package during your stay, the Front Desk will be able to assist you.	



Medical Facilities Dial 7278

The resort does not have an on-site medical staff. However, if you ever need medical assistance, we can help you find an external clinic, hospital or doctor's office. Please contact the Front Desk if you need any help.

Money Exchange Dial 7278

If you wish to exchange your money you may do so at our Front Desk. This service is available 24 hours a day. All foreign currency exchanges will be based on the exchange rates of the day. Please call the Front Desk to ask about the currency available for exchange.

Parking Dial 7264/7346

For your convenience, we offer valet parking service 24 hours with an additional charge. Please park your car at the lobby entrance and give the key to the Valet. We are not responsible for any damages your car may suffer while parked at our parking lot. There is an extra charge for this service.

Pets Dial 7278

No pets are allowed at the resort.

Pool Dial 7278

The pools at our resort are open from 8:00 a.m. to 9:00 p.m.

Reception Dial 7278

Our Reception is located in the Lobby. We can assist you with account information, payment options, currency exchange, and general information. Available 24 hours for your convenience.

Room Charges Dial 7278

For your convenience, you may charge items to your room. All charges will be applied to the credit card on file at the Front Desk.

Room Service Dial 7282

Room service is available daily from 7:00 a.m. to 10:30 p.m. Please consult the Room Service menu to make your selections. Allow 30 minutes.

Safe Dial 7278

Please do not leave money or valuables in your room. An in-room safe is provided free of charge. The resort is not responsible for damages or the disappearance of personal belongings that are not secured in the safe.

# Services and Amenities

**Smoking Dial 7278** Smoking is only permitted in designated smoking areas on the resort premises. All of our units are smoke-free. **Dial 7293** Spa For spa services, please contact us. **Dial 7278** Super Deli For your convenience, the Super Deli is a store located inside the resort where you can find basic necessities. Open from 7:00 a.m. to 11:00 p.m. Dial 0 **Telephone Service** • Telephone number: (624) 163-7200 Suite to Suite dial, the room number For external calls dial 7278 and the operator will place your call (check with operator You will incur charges for 800 international calls and US domestic 800 calls. **Tours Dial 7332** For tours, please contact Xplora agency. **Dial 7278 Towels** Pool towels are available for your convenience. Towels are available at the towel stand from 8:00 a.m. to 7:00 p.m. **Dial 7238 Transportation** If you need transportation, please contact the Reception Area. We recommend hiring a company authorized by the resort. **Dial 7282** Wake-up Calls To arrange Wake-up Call service, please call the Front Desk. Water **Dial 7278** The water at the resort is treated and safe for use in the shower or to brush your teeth. However, we recommend that you drink bottled water for consumption purposes. Bottled water is available for purchase at our Super Deli. **Dial 7204** Weddings Our resort provides a perfect backdrop for an unforgettable wedding experience. If you would like more information regarding our services, please contact us.

### Destination

#### **Los Cabos History**

During colonial times, the Baja California coast was well known to sailors. The galleons that traveled between Manila and Acapulco, laden with silks, pearls and spices, often stopped near the mouth of a river near what is now San Jose to refresh their water supplies and hunt wild game. They continued their journey to Acapulco, where their bounty was unloaded and shipped to Mexico City, then to Veracruz and finally to Spain.

Cabo San Lucas has been a maritime landmark ever since it was discovered in 1537 by Francisco de Ulloa. So much so, that once pirates learned a bout it, Cabo became a point of interest and was continuously monitored. In 1730 the government of New Spain founded a fort and Jesuit Mission in San Jose. Then, in 1846 San Jose was occupied by U.S. Forces, which invaded Mexico. The main square holds a tribute to Jose Antonio Mijares, who defeated the foreign forces and drove them away.

Cabo has a wealth of marine species, and is home to Cabo San Lucas seafood packing plant, the third largest in the world. Cabo's fishing fame grew after World War II when fishermen found a 485 lb. Marlin in the Sea of Cortez. Since then, tourists, adventurers, fishermen and hunters started the exodus to Cabo.

In the 50's Cabo was such a well known destination, that luxury hotels and resorts started to replace the simple palapas and Cabo became Hollywood's exclusive retreat. Today, Los Cabos is one of the most popular destinations in the world.

#### Climate

	Fahrenheit Low - High	Celcius Low - High
January	60° - 79°	16° - 26°
February	60° - 75°	16° - 24°
March	60° - 77°	16° - 25°
April	63° - 84°	18° - 29°
May	66° - 85°	18° - 29°
June	67° - 85°	19° - 29°
July	73° - 92°	23° - 33°
August	74° - 95°	23° - 35°
September	76° - 95°	24° - 35°
October	74° - 91°	23° - 33°
November	65° - 85°	18° - 29°
December	65° - 80°	18° - 27°

## Destination

#### **Dress Code**

Light, casual clothing is appropriate during the day. Shoes and shirt are required in the restaurant and lobby.

#### **Local Attractions**

- Whale watching during February and March
- Sport Fishing
- San Jose beach
- El Chileno beach
- Costa Azul beach
- Santa Maria beach
- El Medano beach
- Del Amor beach
- Land's End Arch
- Golf
- Scuba diving and Cabo Pulmo
- San Jose del Cabo Estuary
- Cacti Mundo
- ATV tours





#### Plaza Puerto Paraiso

Located in Cabo San Lucas Marina, this shopping mall is a luxurious three-level construction featuring Mexican colonial architecture and modern amenities. Puerto Paraiso offers fashion boutiques, renowned chain stores, art galleries and jewelry stores. It is a contemporary concept that combines a shopping experience with entertainment.

#### Plaza del Mar

Close to the famous Squid Roe discotheque, Plaza del Mar offers a great selection of summer and beach clothing, hats, caps, bags, souvenirs and more. Here you will also find nice bars to enjoy refreshing drinks after a long day of shopping. This is one of the most important places to shop in Los Cabos.

#### **Luxury Avenue**

Luxury Avenue brings together world-acclaimed fashion, beauty and accessory brands. This boutique mall is a pioneering concept in travel retail where world renowned designer boutiques come together under one roof in a splendid vacation setting.





**Dial 7285** 

Inizio Restaurant Dial 7281

This restaurant has a unique, minimalist and cozy atmosphere featuring local cuisine that will delight the most discerning palates and tastes.

It is located on the premises of Club Regina Los Cabos with a spectacular view of Mar de Cortez. It has a wonderful terrace where you can appreciate the spectacular sunsets and enjoy a drink or a classic exotic cocktail prepared in our exclusive bar.



Altura Restaurant

Enjoy a variety of dishes in a relaxed atmosphere and admire the breathtaking views.

Altura Restaurant features excellent food influenced by flavors from around the world and serves breakfast, lunch and dinner.



This bar is an excellent option to enjoy a special variety of drinks and snacks.



Pool Bar C Dial 7275

Enjoy a variety of beer, wine and spirits as well as tasty snacks while taking in breathtaking sunsets located at platform C. Service available at the bar, pool or beach from 9:00 am to 5:00 pm October to March and 10:00 am to 6:00 pm during the summer.

Pool Bar Dial 7274

Relax by the pool while enjoying exotic cocktails, fun and an amazing view. Open from: 9:00 a.m. to 5:00 p.m.

Room Service Dial 7282

For your private in-room dining needs, room service is available daily. Please consult the Room Service menu to make your selections. Allow 30 minutes.

For other dining options, please contact the Concierge desk and they will assist you.

## Instructions

#### For your Safety

When leaving your room be sure to close and lock the doors to your room and terrace Leave valuables locked in your in-room safe. We remind you that Club Regina Los Cabos is not responsible for valuables left outside your safe

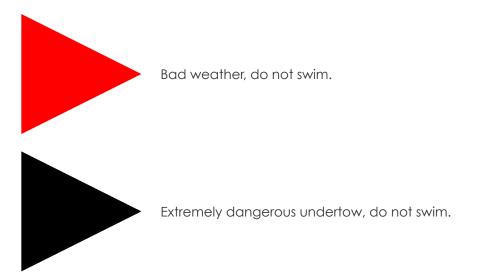
#### **Emegency Tips**

The following information is provided for your safety in the event of a fire:

- 1. Locate the emergency exits closest to your room.
- 2. Count the number of doors between the emergency exit and your room. Open the exit door and examine the stairs.
- 3. Remember the location of the nearest fire extinguisher.
- 4. Study your room and remember everything that might help you to escape in case of emergency.
- 5. Always have your room key close by. Read all of the emergency information found on the back of your door.

#### Before Entering the Sea

Entering the ocean is always at your own risk. For your own safety, always exercise caution.



The beach is federal property. The Club is not responsible for any incident or accident at the beach or in the ocean. Children should never be left unattended. Swim in the ocean at your own risk.

### Raintree Vacation Club Resorts

Cimarron Golf Resort 67-707 30th Avenue Cathedral City, Palm Springs, California 92234 U.S.A. (760) 324-9911 Club Regina Cancun Blvd. Kukulcán, Km. 20.5 Zona Hotelera Cancún, Q.Roo. México, C.P. 77500 (998) 287-3400 Club Regina Los Cabos Carretera Transpeninsular Km. 22.5 Cerro Colorado San José del Cabo, B.C.S México, C.P. 23400 (624) 163-7200

Club Regina Puerto Vallarta Paseo de la Marina Sur 205 Puerto Vallarta, Jalisco México, C.P. 48354 (322) 226-6300 Desert Arroyo 4647 E. Francisco Drive Phoenix, Arizona U.S.A. 85044 (602) 386-1900 Franz Klammer Lodge 567 Mountain Village Blvd. Telluride, Colorado U.S.A. 81435 (970) 728-3318

Grand Regina Los Cabos Carretera Transpeninsular Km. 22.5 Cerro Colorado San José del Cabo, B.C.S. México, C.P. 23400 (624) 173-9000 Kona Reef 75-5888 Alii Drive Kona, Hawaii U.S.A. 96740 (808) 331-2925 Las Cupulas Iturbide 213-A San Felipe del Agua Oaxaca, Oaxaca México , C.P. 68020 (951) 520-1116

Park Plaza 2060 Sidewinder Drive Park City, Utah U.S.A. 84060 (435) 649-0870 Polo Towers 3745 Las Vegas Blvd. South Las Vegas, Nevada U.S.A. 89109 (702) 261-1000 Sandcastle at Birch Bay 7854 Birch Bay Drive Birch Bay, Washington U.S.A. 98230 (360) 371-4900

Teton Club 3340 W. Cody Drive Teton Village, Jackson Hole, Wyoming, U.S.A. 83025 (307) 734-9777

The Miners Club 4070 Willow Draw Park City, Utah U.S.A. 84098 (435) 645-4400 The River Club 550 West Depot Avenue P.O. Box 948 Telluride, Colorado U.S.A. 81435 (970) 728-3986

Villa Vera Puerto Mío Zihuatanejo Paseo del Morro 5 Col. Playa del Almacén Zihuatanejo, Guerrero México, C.P. 40880 (755) 553-8165 Villa Vera Oaxaca Xicoténcatl 212 Zona Centro Oaxaca, Oaxaca México, C.P. 68000 (951)514.8800 Villa Vera Puerto Isla Mujeres Puerto de Abrigo S/N Prolongación Aeropuerto, Laguna Macax Isla Mujeres, Q.Roo. México, C.P. 77400 (998) 287-3340

Villa Vera Puerto Vallarta Paseo de la Marina P.Vallarta 210 Fracc. Marina Vallarta Puerto Vallarta, Jalisco México, C.P. 48354 (322) 221-1015 Whiski Jack Resorts 104-4319 Main Street Whistler, British Columbia Canada VON1B4 (604) 932-6500



INTERNAL REGULATIONS PERTAINING TO CLUB REGINA LOS CABOS HOTEL, LOCATED AT CARRETERA TRANSPENINSULAR KM 22.5, CERRO COLORADO, SAN JOSÉ DEL CABO, BAJA CALIFORNIA SUR, MEXICO (HEREINAFTER THE "RESORT"), THAT ESTABLISHES THE PROVISIONS TO OBSERVED BY ALL THE GUESTS, USERS, VISITORS, OR ANYONE WHO FOR ANY REASON SHOULD BE WITHIN THE PREMISES OF THE RESORT (HEREINAFTER THE "INTERNAL REGULATIONS").

- Art. 1. Any and all guests, users, visitors, or anyone who by any reason should be within the RESORT premises, accepts, and shall be subject to these INTERNAL REGULATIONS, taking them as a binding agreement, otherwise the RESORT management has the right to request the breaching guest, user, and/or visitor to vacate the room, and/or to exit the RESORT premises, with no liability to the RESORT or its personnel.
- Art. 2. Any person staying at the RESORT, shall be registered in the RESORT's guest registration book (hereinafter the "GUEST").
- Art. 3. By accepting the lodging services, any and all GUESTS shall abide by these INTERNAL REGULATIONS, taking it as a binding agreement, otherwise the RESORT management has the right to request the breaching GUEST to vacate the room.
- Art. 4. The GUEST shall have access to the room at 16:00 hours of the reserved and confirmed by the RESORT date, and shall leave it at 10:00 hours of the reserved and confirmed by the RESORT date. The GUEST shall give the front desk notice if he/she wants to extend his/her stay at least 3 hours in advance of the check out time. In the event the GUEST does not leave the room at the time set forth in these INTERNAL REGULATIONS, such GUEST shall pay the overtime fee set by the RESORT.
- Art. 5. In the event a GUEST leaves the RESORT for more than 72 (seventy-two) hours without providing notice to the RESORT management, said GUEST could be subject to termination or suspension, allowing the RESORT management to pick up his/her luggage, releasing the room for further occupancy.
- Art. 6. The lodging services are deemed to be paid in advance nevertheless, the RESORT management agrees in accepting credit cards or any other means the RESORT deems adequate to grant such payment. In the event the GUEST does not pay or grant payment as set forth hereinabove, the GUEST loses his/her use rights of the room, and the RESORT might be able to pick up or retain the GUEST's property as set forth in article 2583 of the Civil Code of the State of Baja California Sur, as such luggage from the arrival can be used as payment security. In the event of lack of payment within the following 24 hours, the GUEST's luggage shall be available to the RESORT management free of liability. Moreover, the GUEST shall secure in advance the payment of any consumption made during his/her stay, with a credit card or any other means that the RESORT deems convenient.
- Art. 7. No personal checks shall be accepted for the payment of services, and/or consumptions or lodging. Credit cards will be accepted or declined at the RESORT front desk, and must have a credit limit equal to or larger than the total bill.
- Art. 8. GUESTS shall not use or allow others to use the room for a different use, other than lodging, or in any way that may harm the RESORT's reputation, or compromise it with inappropriate, harmful, offensive, or noisy activities, interfering with the comfort, rights, or safety of other GUESTS in the RESORT, and/or the family vacation atmosphere, that shall predominate in the RESORT.
- Art. 9. The following uses, activities, or actions are strictly prohibited for the GUEST:
- a) By Federal statute, it is prohibited to smoke in enclosed spaces, therefore the resort does not allow smoking in the rooms. Smoking is only allowed in the designated areas.
- b) Loud gatherings or parties in the rooms bothering or interfering with the comfort, rights, or safety of other GUESTS are not allowed. Also having gatherings or parties that might cause harm or destroy the furniture of the rooms and/or the RESORT's facilities are not allowed.
- c) Hanging towels, swim suits, or any sort of clothes from the room's windows, balconies, or any other exposed or visible area of the RESORT.
- d) Nailing or hanging any pictures or objects on the room's walls.
- e) Keeping pets, or animals of any kind in the room, and/or the RESORT facilities, with the exception of guide dogs.



- f) Storing toxic, flammable or explosive materials, weapons and ammunition in the rooms of the RESORT.
- g) Consuming illegal drugs in the rooms or any area of the RESORT.
- h) Using the room as an office space, causing customer, or people traffic, or any use other than recreation, vacation or relaxation.
- i) Improper use of the electric power, or the mechanical equipment built in the room.
- Art. 10. GUESTS have no right to have a third party staying overnight in the room without giving notice to the Front Desk RESORT management, who shall make the appropriate changes in the registration and the rate. It is prohibited to have unregistered visitors in the rooms; otherwise the RESORT management has the right to demand the immediate vacancy of the room. The GUEST may have the right to have personal employees, exclusively with the RESORT management's authorization, in which case, such employees shall be consider as GUESTS in room under their employer's name, who shall be responsible for their conduct. In the event of breach of any of the INTERNAL REGULATIONS herein by such employees, the RESORT management has the right to demand the immediate vacancy of the room ask such employees to exit the RESORT premises.
- Art. 11. GUEST shall be responsible for any damage caused to the rooms, facilities, furniture, fixtures, amenities, and landscapes of the RESORT, during his/her stay at the RESORT. Therefore it is the GUEST'S responsibility to pay for such damages. The term damages includes missing furniture, kitchen utensils, decoration, electronic devices, equipment, bedding, and any amenities included in the room, which cost shall be charged to the GUEST's bill at retail price. It also includes getting the walls, mats, mattresses, furniture, kitchen utensils, decoration, electronic devices, equipment, bedding, bath towels dirty in such way that it would be necessary to replace them at the GUEST's expense, and charged to the GUEST's bill at retail price.
- Art. 12. If the immediate occupancy of the room is impossible due to damages caused due to the bad behavior, or negligence of the GUEST, the GUEST shall pay such damages and the current rate, or for the lodging expenses in a different hotel to other GUESTS or anyone having a reservation in the same unit during the time such unit cannot be used. Regardless of the legal actions the RESORT might exercise for immediate and consequential damages.
- Art. 13. The RESORT is not responsible for the losses of any of the GUEST'S property, objects in his/her possession, valuables, equipment left in the room or the public areas of the RESORT. Money, and any valuables must to be stored in the safety deposit boxes either those inside the rooms or in the front desk. In the event that those safety deposit boxes are broken into by circumstances outside the RESORT control, the RESORT shall only be responsible to pay a maximum of \$100.00 US dollars, or its equivalency in Mexican pesos. Objects lost by the GUEST and found within the RESORT shall be taken to the front desk, where the GUEST can claim its property. After 24 hours, unclaimed objects shall be transferred to the RESORT management, where they shall remain for 60 days before being donated. Valuables shall be transferred to the Comptroller's office, where they shall remain for a period of 120 days before being donated.
- Art. 14. Third party services rendered within the RESORT are: Medical, daycare, spa, car rental, commercial spaces, and public transportation. The RESORT shall have no responsibility for any of the third party services rendered within the RESORT, or for the prices assessed for such services. It is important to highlight that the commercial spaces have their own administration therefore; the RESORT shall not be responsible for their operations or services rendered.
- Art. 15. In the event that the behavior of the GUEST, user, visitor, or anyone who by any reason should be within the RESORT premises it is not in compliance with the morality, and decency, according to the RESORT management's judgment; or when a GUEST assaults verbally or physically another GUEST, user, visitor, personnel of the RESORT, or anyone who by any reason should be within the RESORT; or it the GUEST gets involved in a discussion, fight or any other dispute interfering with the peace of the RESORT and other GUESTS, users, visitors, personnel of the RESORT, or anyone who by any reason should be within the RESORT, the RESORT management shall demand the immediate vacancy of the room, or even form the RESORT, with no obligation to provide an explanation, and with the right to demand for the payment of immediate and consequential damages from such offender.



- Art. 16. If a GUEST gets caught smoking in a non-smoking area, he/she shall be asked to stop smoking, or move to a designated area. In the event the GUEST does not follow such guidelines, the RESORT management, with no liability whatsoever, shall deny rendering any service to the offender. If the offender continues with such conduct, the RESORT management shall give notice to the local authorities in order to enforce the General Law for Tobacco Control, imposing the corresponding penalties. In all cases, the offender shall be responsible for the penalties assessed against the resort, as a result of his/her conduct.
- Art. 17. Children shall not leave their room, walk through the hallways, gardens, swimming pools, or common areas of the RESORT without a grown up's supervision. The RESORT shall not be responsible for any incident resulting from breaching this article.
- Art. 18. The consumption of food or beverages is not allowed in the RESORT's public areas or areas not designated for such purpose, regardless if those were bought outside of the RESORT, or if they were taken from the restaurants and bars within the RESORT. Furthermore, the GUESTS are not allowed to use coolers or bring food and beverages out of the room. The GUEST is only allowed to consume food, and beverages provided by the RESORT, and in the designated areas.
- Art. 19. The swimming pool is for the exclusive use of the GUESTS. GUESTS shall wear appropriate clothing to walk through the hallways, and to access the restaurants, and other services.
- Art. 20. It is the GUEST'S obligation to give notice to the RESORT management of any illness, sickness, contagious disease, injuries, deaths, penalties, or felonies occurring within the RESORT, and to which the GUEST is aware of, for the RESORT management to be able to put in place the corresponding measures, and if the case may be, give notice to the local authorities as soon as possible.
- Art. 21. If a GUEST gets sick, or suffers an accident, the GUEST should be able to request the front desk to call a doctor to see him/her in the room, or such GUEST should be able to call the doctor him/herself to be seen in his/her room. In the event of a contagious disease, or the accident requires it, the GUEST shall be transferred to the apropiate place. In any case the cost for the service and the medical expenses shall be at the GUEST'S expense. Furthermore, the RESORT shall have no responsibility for the medical services rendered to the GUEST.
- Art. 22. All GUESTS have the obligation of keeping the doors, windows, and refrigerators closed, the lights, and stove turned off, and checking that the water is not running from the sinks before leaving the room. The cost for the losses or damages caused for such negligence shall be at the GUEST's expense.
- Art. 23. The use of the RESORT facilities such as the amenities, common areas, sports areas, gym, and swimming pools, shall be made under the GUEST's own risk, and shall be subject to the schedule, INTERNAL REGULATIONS, clothing codes set forth and posted by the resort, which shall also be observed for the transit through the hallways, consumption, or service centers. GUESTS shall swim or jog, on the beach in front of the RESORT under their own risk therefore, the GUEST shall observe warnings given by the safety personnel, and the signs posted regarding the sea conditions.
- Art. 24. The RESORT does not accept any liability for any damages, losses, or theft of any vehicle, nor for any personal items, or valuables that may be inside vehicles. Furthermore the RESORT has no liability over the movement of vehicles.
- Art. 25. Any case not covered under these INTERNAL REGULATIONS, shall be subject to the provisions set forth in the General Law of Tourism, and its Regulations, and any other applicable legal statute. Baja California Sur, Mexico.